



International Journal for Research Trends and Innovation

IJRTI | IJRTI.ORG | ISSN: 2456-3315

An International Open Access, Peer-reviewed, Refereed Journal

Certificate of Publication

The Board of

International Journal for Research Trends and Innovation

Is hereby awarding this certificate to

Kendrick BatcharO

In recognition of the publication of the paper entitled

**The Role of Smart Queue Management Systems in Enhancing Customer Flow and
Service Quality**

Published in Volume 10 Issue 10, October-2025

Co-Authors - Jules Castanas, Glen Christian
Salvador, Jestone Palate

Paper ID - IJRTI2509140



Editor-In Chief



INTERNATIONAL JOURNAL FOR RESEARCH TRENDS AND INNOVATION | IJRTI

An International Scholarly, Open Access, Multi-disciplinary, Indexed Journal

Website: www.ijrti.org | Email: editor@ijrti.org | ESTD: 2016

Manage By: IJPUBLICATION Website: www.ijrti.org | Email ID: editor@ijrti.org



International Journal for Research Trends and Innovation

IJRTI | IJRTI.ORG | ISSN: 2456-3315

An International Open Access, Peer-reviewed, Refereed Journal

Certificate of Publication

The Board of

International Journal for Research Trends and Innovation

Is hereby awarding this certificate to

Jules Castanas

In recognition of the publication of the paper entitled

**The Role of Smart Queue Management Systems in Enhancing Customer Flow and
Service Quality**

Published in Volume 10 Issue 10, October-2025

Co-Authors - Kendrick BatcharO, Glen Christian
Salvador, Jestone Palate

Paper ID - IJRTI2509140



Editor-In Chief

INTERNATIONAL JOURNAL FOR RESEARCH TRENDS AND INNOVATION | IJRTI

An International Scholarly, Open Access, Multi-disciplinary, Indexed Journal

Website: www.ijrti.org | Email: editor@ijrti.org | ESTD: 2016

Manage By: IJPUBLICATION Website: www.ijrti.org | Email ID: editor@ijrti.org



International Journal for Research Trends and Innovation

IJRTI | IJRTI.ORG | ISSN: 2456-3315

An International Open Access, Peer-reviewed, Refereed Journal

Certificate of Publication

The Board of

International Journal for Research Trends and Innovation

Is hereby awarding this certificate to

Glen Christian Salvador

In recognition of the publication of the paper entitled

**The Role of Smart Queue Management Systems in Enhancing Customer Flow and
Service Quality**

Published in Volume 10 Issue 10, October-2025

Co-Authors - Kendrick BatcharO, Jules
Castanas, Jestone Palate

Paper ID - IJRTI2509140



Editor-In Chief



INTERNATIONAL JOURNAL FOR RESEARCH TRENDS AND INNOVATION | IJRTI

An International Scholarly, Open Access, Multi-disciplinary, Indexed Journal

Website: www.ijrti.org | Email: editor@ijrti.org | ESTD: 2016

Manage By: IJPUBLICATION Website: www.ijrti.org | Email ID: editor@ijrti.org



International Journal for Research Trends and Innovation

IJRTI | IJRTI.ORG | ISSN: 2456-3315

An International Open Access, Peer-reviewed, Refereed Journal

Certificate of Publication

The Board of

International Journal for Research Trends and Innovation

Is hereby awarding this certificate to

Jestone Palate

In recognition of the publication of the paper entitled

**The Role of Smart Queue Management Systems in Enhancing Customer Flow and
Service Quality**

Published in Volume 10 Issue 10, October-2025

Co-Authors - Kendrick BatcharO, Jules
Castanas, Glen Christian Salvador

Paper ID - IJRTI2509140



Editor-In Chief

INTERNATIONAL JOURNAL FOR RESEARCH TRENDS AND INNOVATION | IJRTI

An International Scholarly, Open Access, Multi-disciplinary, Indexed Journal

Website: www.ijrti.org | Email: editor@ijrti.org | ESTD: 2016

Manage By: IJPUBLICATION Website: www.ijrti.org | Email ID: editor@ijrti.org