



International Journal for Research Trends and Innovation

IJRTI | IJRTI.ORG | ISSN: 2456-3315

An International Open Access, Peer-reviewed, Refereed Journal

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International Journal for Research Trends and Innovation

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Satyabir Singh

In recognition of the publication of the paper entitled
**serial queues connected to non-serial channels with feedback in serial channels
and reneging and balking in both types of channels for finite waiting space**

Published in Volume 7 Issue 2, February-2022

Co-Authors -

Paper ID - IJRTI2202019



Editor-In Chief

INTERNATIONAL JOURNAL FOR RESEARCH TRENDS AND INNOVATION | IJRTI

An International Scholarly, Open Access, Multi-disciplinary, Indexed Journal

Website: www.ijrti.org | Email: editor@ijrti.org | ESTD: 2016

Manage By: IJPUBLICATION Website: www.ijrti.org | Email ID: editor@ijrti.org